

## Information about Inmarsat-6 F1 satellite has available and repositioning of I-4 satellites

(update: 22th Nov, 2023)

Dear valued customer,

The Inmarsat satellite I-6 F1 is now in service and the existing satellite I-4 F2 has been relocated.

Customers who had fixed antenna installations pointing to the old location of I-4 F2 (64.5E), will need to re-pointing to the I-6 F1(83.5E).

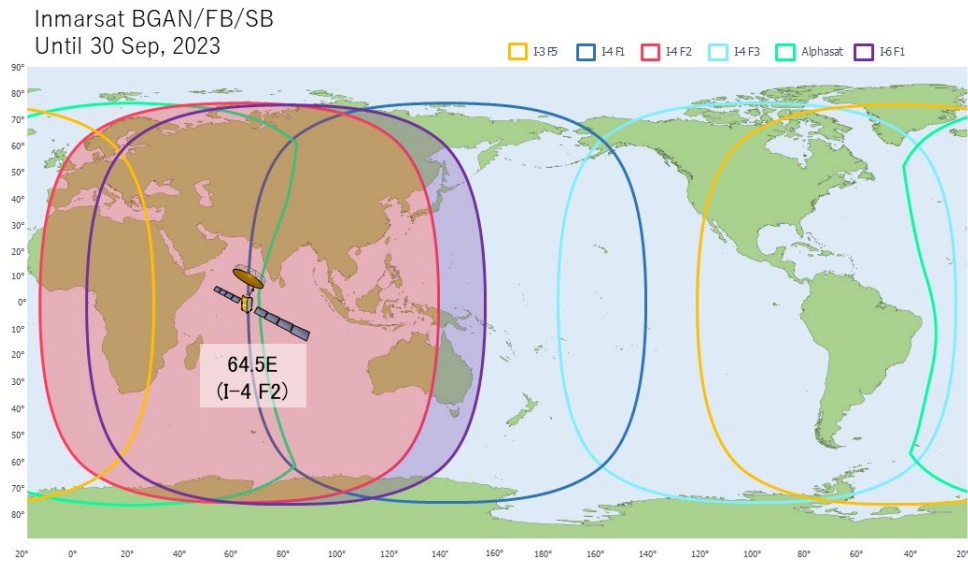
Customers using portable or vehicle BGAN, FB, SB and IsatPhone Pro/2 terminals do not need to take any specific action.

Terminal Type		How to respond
BGAN	<b>Customers with fixed antenna pointing toward I-4 F2(64.5E)</b>	The fixed antenna must be re-pointing for the I-6 F1 (83.5E) or other accessible satellites.
	<b>Fixed installations with antennas pointing towards other satellites.</b>	No action required.
	Portable BGAN (not fixed)	No action required. I-6 F1 satellite is available.
	Vehicle BGAN	No action required. The terminal automatically tracks the new antenna.
FleetBroadband (FB)		No action required. The terminal automatically tracks the new antenna.
SwiftBroadband (SB)		No action required. The terminal automatically tracks the new antenna.
IsatPhone Pro/2 (GSPS)		No action required. Currently, I-6 F1 does not provide services.

\*Depending on the firmware version of the terminal, it may not be possible to trucking new satellites. For more information, please contact our sales manager or the terminal manufacturer.

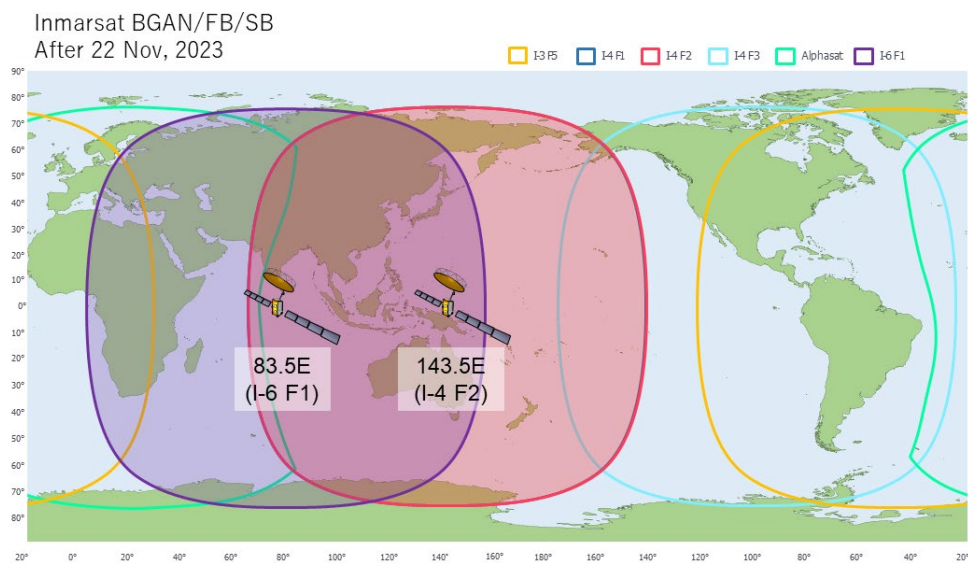
■ Old I-4 F2 Coverage (until 30 Sep, 2023)

The satellite at 64.5E is no longer available.



■ Current Coverage Map (after 22 November 2023)

After moving to 143.5°E, the I-4 F2 satellite will resume operations.



We apologize for any inconvenience this may cause and thank you for your continued support of our services.

Contact for this information:

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